

Thank you for Choosing RealtyPics.ca

Terms, Conditions, Cancellation and Refund Policy of RealtyPics.ca Updated 15/10/2014

By placing an order with us you agree to the following:

- Your credit card may be charged again after you place an order for additional fees due to local market conditions or if you decide to later upgrade the Packages/Projects. Examples of additional fees include travel fees, no show fees, and not ready fees.
- Payment must be received at the time of order, or service will not be performed, unless terms have been extended by contract prior to the time of order.
- We do not issue refunds for any of our Packages/Projects once the order is confirmed.
- If Packages/Project is not fulfilled by RealtyPics.ca or you choose to cancel your order, the amount paid to us will be credited to store credit for future services.
- Projects can be hosted for the life of the listing or 12 months whichever comes first. After one year, you will have the option to renew your Packages/Projects for an additional fee.
- All prices, fees and extra charges are subject to change without notice and are quoted in Canadian funds unless otherwise noted.

PHOTOGRAPHY

Clients of RealtyPics.ca are responsible for the following when a property is to be photographed.

Ensuring the property is made available and provide our photographers, on our behalf, any and all necessary rights and access required for all areas of the property that will be shot in order to fulfill your ordered Package/Projects.

Ensuring the property is photo ready and clean.

If the property is not ready for photography, agent may choose to cancel photography appointment and/or reschedule. However, 24 hours notice to the photographer is required.

If the photographer arrives at the property and it is untidy, the photographer will not declare the property not photo ready, but will shoot the property.

If the client is not pleased with the photos, as a result of the property not being ready for the photography appointment, and would like to have the property re-shot, re-shoot fees may apply, as well as, any other additional charges required for the re-shoot i.e. Travel costs.

In the event the photographs do not meet our standards of quality and professionalism, we will re-shoot the property at no charge to you. If however, you request additional photographs for seasonal changes, or night shoots (twilight), or just additional images (Add-ons), then additional fees will apply.

An additional drive charge fee will apply for orders outside our regular coverage areas. Contact info@RealtyPics.ca or call: 6473424442 for further information on areas that may be outside of the normal coverage area.

All images displayed on the internet are the property of RealtyPics.ca

Clients of RealtyPics.ca have unlimited rights to use the photos taken for their tours as they see fit.

Properties that are photographed will be uploaded to our servers and can be accessed by the public. Your name and contact information is attached to these tours and may also be displayed online.

RealtyPics.ca may send your Project links to other real estate portals and websites (i.e. Google, Yahoo, Facebook, Instagram, You Tube, HomeSeekers, etc.) for increased exposure. At your request, we will not send your Tour links to 3rd party companies. We do not guarantee the accuracy, availability or content from other 3rd party websites.

RealtyPics.ca is not responsible in the event other 3rd party websites cannot provide the necessary data feeds, links or uploads. For example: missing MLS feeds or Realtor.com upload.

In order to maintain the highest possible level of quality for information posted to our servers, we reserve the right to modify, edit, remove or decline to activate any photographs of the property in the event that they do not meet our level of quality standards. We encourage you to update your Projects with the correct and most recent information you have available and disable the tour from our website once it has sold.

You are granted a limited, nonexclusive right to create a "hypertext" link to this site or any property on this Site as long as it does not portray [RealtyPics.ca](#) or any of its other products or services in a false, misleading, derogatory, or otherwise defamatory manner. This limited right may be revoked at any time for any reason whatsoever. Any links to third party sites on this Site are provided solely as a convenience to you. If you use these links, you may leave RealtyPics.ca. RealtyPics has not reviewed all of these third party sites and does not control, nor is not responsible for any of these sites or their content. [RealtyPics.ca](#) does not endorse or make any representations about third party sites or any information, software or other products or materials found there, or any results that may be obtained from using them. If you decide to access any of the third party sites linked to this Site, you do so entirely at your own risk.

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GENERAL INFORMATION

Independently contracted distributors and representatives provide [RealtyPics.ca](#) some or all of the products and services offered.

[RealtyPics.ca](#) and its independently contracted service distributors and representatives are not liable for any negligence, damages, or any wrongdoing throughout the process of obtaining, executing or delivering any of these products or services.

[RealtyPics.ca](#) and its independently contracted distributors and representatives,

are not responsible for any damages, delays or failures in performance resulting from acts or occurrences beyond our reasonable control such as acts of God, weather, traffic, road conditions or other uncontrollable conditions that prohibit the products or services from being rendered as promised. (Hurricanes, Tornadoes, Earthquakes, Acts of Terrorism, etc.)

The terms and conditions are the sole understanding between RealtyPics.ca and its clients.

No other terms or conditions apply unless specified by contract.

These terms and conditions may be revised from time to time. Please check this document frequently for changes.

PRIVACY POLICY

We have created this privacy statement in order to demonstrate our firm and continuing commitment to the privacy of personal information provided by those visiting and interacting with this web site. We hold the privacy of your personal information in the highest regard. The following discloses our information gathering and dissemination practices for this website.

We recognize the importance of protecting your privacy and our policy is designed to assist you in understanding how we collect, use and safeguard the personal information you provide to us and to assist you in making informed decisions when using our site. This policy will be continuously assessed against new technologies, business practices and our customers' needs.

What Information Do We Collect? When you visit this web site you may provide us with two types of information: personal information you knowingly choose to disclose that is collected on an individual basis and Web site use information collected on an aggregate basis as you and others browse our Web site.

Personal Information You Choose to Provide

Registration Information

When you register for any of our products, services or newsletters you will provide us information about yourself.

Credit Card Information

If you choose to avail yourself of our services, you may need to give personal information and authorization to obtain information from various credit services. For example, you may need to provide the following information:

- Name
- Mailing address
- Email address
- Credit card number
- Name on credit card
- Credit card billing address
- Business and home phone number

Email Information

If you choose to correspond with us through email, we may retain the content of your email messages together with your email address and our responses. We provide the same protections for these electronic communications that we employ in the maintenance of information received by mail and telephone.

Web Site Use Information

Similar to other commercial Web sites, our Web site can utilize a standard technology called "cookies" (see explanation below, "What Are Cookies?") and web server log files to collect information about how our Web site is used. Information gathered through cookies and Web server logs may include the date and time of visits, the pages viewed, time spent at our Web site, and the Web sites visited just before and just after our Web site.

How Do We Use the Information That You Provide to Us?

Broadly speaking, we use personal information for purposes of administering our business activities, providing the products and services you requested, to process your payment, to monitor the use of the service, our marketing and promotional efforts and improve our content and service offerings, and customize our site's content, layout, services and for other lawful purposes. These uses improve our

site and better tailor it to meet your needs.

Furthermore, such information may be shared with others on an aggregate basis. Personally identifiable information or business information will not be shared with parties except as required by law.

Occasionally, we may also use the information we collect to notify you about important changes to our Website, new services, and special offers we think you will find valuable. You may notify us at any time if you do not wish to receive these offers by emailing us at the link provided on the newsletter.

Policy Modifications

We may change this Privacy Policy from time to time. If/when changes are made to this privacy policy, we will email users who have given us permission to do so. We will post any changes here, so be sure to check back periodically. However, please be assured that if the Privacy Policy changes in the future, we will not use the personal information you have submitted to us under this Privacy Policy in a manner that is materially inconsistent with this Privacy Policy, without your prior consent.

If you have any questions about our Our Terms. Conditions, Cancellation and Refund Policy of RealtyPics.ca please contact us:

- By phone number: 6473424442
- By email: info@RealtyPics.ca
- By visiting this page on our website: <http://realtypics.ca>